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Complaints procedures

The Standards Committee (England) Regulations 2008 allow the local assessment of complaints of misconduct by elected members of the Integrated Transport Authority (ITA).

If you have a complaint about the conduct of an elected member of the ITA, please direct the complaint to:

Mr D S Burrell
Deputy Clerk/Monitoring Officer
West Yorkshire Integrated Transport Authority
Wellington House
40-50 Wellington Street
LEEDS
LS1 2DE

What happens to your complaint?

Once you have made a complaint, you will be told in writing what will happen to it. If the Authority decides that the Standards Committee will deal with your complaint, it will set up a meeting of no less than three members of the Committee to decide what should happen next.

The meeting will be chaired by one of the independent people on the Standards Committee. This should happen within 20 days.

The Committee can decide to:

- Investigate your complaint
- Take some other action
- Send it to the Standards Board for England to investigate
- Send to the Standards Committee of another authority if the member belongs to that authority, or one of the parish or town councils that come under it
- Take no further action

What is other action ?

Other action is usually some form of conflict resolution mediation or training. This decision is reached where the Standards Committee decides that it is likely to resolve the situation more effectively than an investigation and possible sanction.

What if the Standards Committee decides to take no further action and you don't agree?

The law says that the Standards Committee should take reasonable steps to tell you the reason for its decision. You may not agree with the reasons, or think that it did not make the decision properly, or you may have new information that you think might affect its decision. If so, you can ask the Committee to review its decision. You have to ask it to do this in writing within 30 calendar days of receiving its decision.

The Standards Committee must consider your request within three months. The decision will be reviewed by at least three members of the Standards Committee. None of the people who made the original decision are allowed to take part in the review. This meeting will be chaired by one of the independent people on the Standards Committee. They can uphold the original decision or overturn it, and will tell you in writing what they have decided.
