

# WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

Leeds Passenger Consultative Committee

DATE: 16 January 2005

AGENDA ITEM NO: **3.**

## SUBJECT: MEMBER FEEDBACK

### Report of the Passenger Transport Executive

#### 1. MATTER FOR CONSIDERATION

- 1.1. To advise members of the Committee of the feedback received at the last meeting of the Committee and to report the action taken.

#### 2. INFORMATION

- 2.1. The following issues were raised at the last meeting and subsequent actions are detailed below;

Issue	Action
Service 403/404 reliability	Surveys were undertaken on the 13 and 15 October 2005. These indicated that the vast majority of journeys ran in accordance with Metro's parameters of no later than 5 minute late or 2 minute early
Request for revised Sunday morning timetable on service 403/404	Due to scheduling reasons the bus operator is unable to provide an earlier departure. It will, however, be further investigated should the timetable be reviewed in the future.
Request for reinstatement of Monday – Saturday daytime timetable between Guiseley and Ilkley	First Group withdrew their service as they believed that insufficient passengers were using the facility to justify the level of investment required to provide it. The evening and Sunday journeys which are funded by Metro continue to operate.
Various bus service issues raised by Mr Gallagher	Mr Gallagher attended a meeting with Metro officers to discuss how bus services are provided and funded within the Leeds area.

#### 3. RECOMMENDATIONS

- 3.1. That this report be noted.

Director General  
West Yorkshire Passenger Transport Executive