

WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

Leeds Passenger Consultative Committee

DATE: 9 OCTOBER 2006

AGENDA ITEM NO: **5**

SUBJECT: CONSULTATION ITEMS

Report of the Passenger Transport Executive

1. MATTER FOR CONSIDERATION

1.1. PCC members views on:

- a) Metro's process for handling feedback;
- b) The recently launched 'ftr' vehicle.

2. INFORMATION

Handling Feedback

2.1. There will be a short presentation on how the process for handling feedback could be better managed.

FTR Vehicle

2.2. The proposed introduction of 'ftr' on Route 4 has been previously reported to the PCC. The 'ftr' vehicles will be incrementally introduced into service throughout Autumn.

2.3. There will be an opportunity for members of the Passenger Consultative Committee to inspect the 'ftr' vehicle at the end of the meeting.

3. RECOMMENDATIONS

3.1. That PCC Members provide feedback following presentations on the topics set out above.

Director General
West Yorkshire Passenger Transport Executive