

WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

Leeds Passenger Consultative Committee

DATE: 26 MARCH 2007

AGENDA ITEM NO: 3

SUBJECT: MEMBER FEEDBACK

Report of the Passenger Transport Executive

1. MATTER FOR CONSIDERATION

1.1. To advise members of the Committee of the feedback received at the last meeting of the Committee and to report the action taken.

2. INFORMATION

2.1. The following issue was raised at the last meeting and subsequent actions are detailed below;

Issue	Action
Fares collection on the local rail network: New ticket machines (as of 10 January) unable to issue concessionary tickets Loss of revenue and capacity for fraud	Northern ticket machines can now issue concessionary tickets. Train operating companies take a revenue risk on rail services and are responsible for collecting fares. Leeds is a gated station in order to maximise revenue protection, and Northern are currently developing proposals to improve the flow of passengers. Northern and Metro are working with SYPTE and bus operators in the YorCard pilot of smart card ticketing.

2.2. At the last PCC meetings, members were consulted on Metro's Environment Strategy.

2.3. The following suggestions were made:

Vehicles and Services

- Factor in cost of oil based fuels when looking at buying vehicles or equipment
- Use of hybrid/ethanol fuels in vehicles
- Improvements to emissions and noise will only come through new EU vehicle standards and an accelerated vehicle replacement programme

- Give support to measures that would improve the effectiveness of public transport vehicles, e.g. priority for buses at busy junctions
- Enforcement of bus lanes using cameras and random police checks
- Training for drivers in environmental issues e.g. switching off engines when waiting
- Electrification of railways and regenerative braking
- Recycle newspapers left on buses and trains

Facilities

- Insulation of buildings to prevent heat loss
- Use of solar panels
- Consider environmental alternatives to the standard painted metal and glass bus shelters
- Explore collection/usage of rainwater
- Make bus stations more 'human friendly'. Reliable interchange and connections at clean/well lit/safe locations will also allow for greater public uptake

Influencing People to Change

- Promote alternatives to the car. Offer incentives such as free public transport (local) for one day or reduced car parking charges for car sharing
- Discounted/integrated ticketing will increase public acceptance.
- The school bus scheme should help attitude change
- Consider secure cycle parking at rural or edge-of-urban bus stops as well as railway stations
- Have better and clearer information at bus stops
- Keep publicising successes

2.4. Many of the above suggestions form part of Metro's Environment Strategy, which will be adopted in the near future. Other suggestions will be considered as part of the future implementation of the strategy.

3. RECOMMENDATIONS

3.1. That this report be noted.

Director General
West Yorkshire Passenger Transport Executive