

# AGENDA ITEM NO: 13b

## WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

### AT A MEETING OF THE LEEDS PASSENGER CONSULTATIVE COMMITTEE HELD AT WELLINGTON HOUSE, LEEDS ON MONDAY 6 OCTOBER 2008

**PRESENT:** Councillor C Campbell (Chair)

#### WYPTA

G Hyde  
M Lyons  
P Wadsworth

#### PUBLIC REPRESENTATIVES

|               |                 |
|---------------|-----------------|
| David Bowcock | Rosemary Keenoy |
| Brian Cooper  | Jim Kerr        |
| Vera Foster   | Hazel Lee       |
| Edward Gale   | Glenys Meredith |
| Philip Good   | Frank Priestley |
| Joyce Hutt    | Eric Smith      |
| Lynn Jones    | Charles Stones  |

#### LEEDS CC

C Fox

#### Also in attendance:-

|             |   |                            |
|-------------|---|----------------------------|
| S Graham    | - | First Leeds                |
| C Powell    | - | Arriva Yorkshire           |
| D Mallender | - | First TransPennine Express |
| C Leslie    | - | TSSA                       |

## 6. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors D Congreve, R Downes, J Jarosz and J Lewis and public representative Timothy Holdsworth.

## 7. MINUTES

Further to minute 4, Transport for High School Students, Councillor Lyons advised that he had not yet received a response regarding the request he made at the previous meeting relating to work placement students. Mr Graham of First Leeds reported that he had dealt with individual cases which had been brought to his attention but not yet explored options with Metro. Progress would be reported to a future meeting.

**RESOLVED** - That the minutes of the meeting held on 14 July 2008 be approved.

## 8. MEMBER FEEDBACK

The Committee considered a report of the Passenger Transport Executive advising members of the feedback received at the meeting of the Committee held on 14 July 2008 and to report the action taken.

It was reported that with regard to Access to Hospitals, a meeting was to be held with stakeholders during October and progress would be reported to the next meeting.

**RESOLVED** - That the report be noted

## 9. INFORMATION REPORT

The Committee considered a report of the Passenger Transport Executive on information regarding current developments and issues affecting the Leeds District.

### **Bus Service Change Dates 2009**

The Committee were advised of the dates that had been agreed with the bus operators for service changes during 2009.

### **October Bus Service Changes**

The Committee noted that the next major timetable change would take place on the weekend of 25/26 October 2008. Details of the changes were set out in Metro's Changing Times leaflet which was circulated at the meeting.

### **Christmas and New Year Bus Services**

The Committee noted the arrangements for bus service provision over the Christmas and New Year holiday period. It was reported that following the success of the pilot scheme in 2007, some bus services would be provided on Boxing Day on core routes to Leeds and Huddersfield with additional services linking Shipley, Cleckheaton, Castleford and Pontefract with Leeds. The White Rose Centre, Birstall Park and Junction 32 Park would also be served.

### **Wharfedale Bus Services**

It was reported that a map had been produced in partnership with the "Walkers are Welcome" group in the Otley, Ilkley, Menston and Guiseley areas. The map displayed bus services and leisure walking routes in the area and would be extensively distributed throughout the area. A copy of the leaflet was circulated at the meeting and it was suggested that copies be made available on local bus services.

### **Scott Hall Road**

Members noted the improvements and investment made to the Scott Hall Road guided bus way which included new buses, refurbished shelters, realtime information and resurfacing work. It was reported that Metro, First and Leeds City Council were undertaking a joint study to investigate how bus priority measures could be extended.

### **English National Concessions Scheme**

It was noted that over 340,000 passes had been issued and Metro was procuring a new system to support future card management and production. It was reported that there was an ongoing publicity campaign reminding people of the need to obtain a new ENCS pass.

### **Ticket Barrier at Leeds Station**

It was noted that the scheme to install 25 automatic ticket gates at Leeds Station was progressing and was due to be commissioned during October 2008. It was reported that Metro was awaiting a response from Northern regarding the suggestion for a single line queuing system for ticket sales to relieve congestion in the ticket hall.

**RESOLVED** - That the report be noted.

10. **CONSULTATION ITEMS -**
- (a) **Metro's Journey Planner**
  - (b) **Local Transport Plan Review**
  - (c) **Transport Innovation Fund**

### **Metro's Journey Planner**

The Committee was advised that Metro's electronic journey planner was to be reviewed and members' views were sought on customer expectations for its future development.

A copy of a questionnaire was circulated at the meeting and members were asked to identify the most important and useful feature in a journey planner.

Comment was made that the journey planner worked well if users knew where they wanted to go but it was sometimes difficult to select certain tourist attractions. It was noted that a range of services were available for people who did not have access to the internet including the Metroline call centre and promotional leaflets.

## **Local Transport Plan Review**

Members were given a presentation which provided a brief introduction into the requirements and process for the mid term review of the West Yorkshire Local Transport Plan.

Members were given the opportunity to provide input and feedback on key issues of the LTP strategy and its delivery and were asked to contact Metro with any suggestions or comments. They were asked to consider what they thought had improved or got worse and key concerns to focus on over the next two years.

The Committee discussed the FreeCityBus service in Leeds. It was reported that the service was very well used and on occasions the bus would be full before it left Leeds station. Metro would carry out surveys on the service and prepare a report for the next meeting.

## **Transport Innovation Fund**

It was reported that the Transport Innovation Fund was a major source for new funding for transport and Metro and Leeds City Council had been awarded funding to research congestion on the main corridors into Leeds. It was reported that the research programme would include demand management studies including collecting data from car and public transport users and households. Further areas of work would involve travel planning, infrastructure and highways maintenance programmes and the cost of fares. It was estimated that the work would be completed in June 2010 when a decision would be taken on whether to submit a TIF funding bid to the Department for Transport.

Members were given a short presentation on the initiative and their feedback was sought on how they would like to be involved in the process over the next two years. It was suggested that PCC members be involved in discussions and meetings and also be asked to compile daily travel diaries.

Members were thanked for their suggestions to all the consultation items and asked to forward any further ideas or comments on the questionnaires provided at the meeting.

**RESOLVED** - That PCC members' feedback and views be noted.