

WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

LEEDS PASSENGER CONSULTATIVE COMMITTEE

DATE: 10 OCTOBER 2005

AGENDA ITEM NO: 6

SUBJECT: CONSULTATION ITEMS

Report of the Passenger Transport Executive

1. MATTER FOR CONSIDERATION

- 1.1 Feedback on the real time passenger information system.

2. INFORMATION

Retailing Options

- 2.1. The Metro range of prepaid tickets are currently sold at bus stations, rail stations, post offices and various other smaller agencies. Concessionary permits are issued from bus stations and post offices.
- 2.2. Whilst the current arrangements have been in place for many years and have worked well, changes in lifestyles and the closure programme of post offices means that Metro need to evaluate existing arrangements.
- 2.3. Metro is keen to explore whether the current retail network meet the requirements of customers and also whether more comprehensive and efficient arrangements can be developed. At the same time it is also intended to examine the way concessionary permits are issued and examine alternatives.
- 2.4. PCC members' views are sought on various options for retailing Metro prepaid tickets and issuing concessionary permits.

Real time Passenger Information

- 2.5. Progress with the implementation of the system to provide 'real time' passenger information on buses has been reported to previous PCC meetings. PCC members have assisted at various stages of the project and their input has been useful and much appreciated.
- 2.6. The first phase of the project includes the provision of information via SMS (text message), the internet and WAP. Initial promotional material sent out in June 2005 and a TV feature in September. Leaflets have been distributed, advertisements placed on bus-sides and information included in Metro's bus stop timetable displays.

- 2.7. Usage of the SMS service has risen considerably during September and now averages 800 users per day. Feedback has been encouraged and is mostly positive, with suggestions for further enhancements.
- 2.8. There will be a brief update on the project and PCC members will be asked for:
- Any initial feedback
 - Ideas for subsequent promotion, especially to non-users of public transport

3. **RECOMMENDATIONS**

- 3.1 That PCC members comments on the topics set out in this report.

Director General
West Yorkshire Passenger Transport Executive

VP
10 October 2005

Appendix 1

DECEMBER 2005 LOCAL RAIL TIMETABLE

TRANSPENNINE EXPRESS SERVICES

- The 0607 Leeds - Hull train will be withdrawn. The 0732 Hull - Manchester Piccadilly and 0702 Manchester Airport - Newcastle trains will cease to call additionally at Garforth at 0824 and 0835 respectively on Mondays to Fridays. The 0456 Manchester Airport - Newcastle train will start from Leeds at 0628 while the 0656 Leeds - Middlesbrough train will start back from Manchester Airport at 0534. The 0544 Manchester - Scarborough train will start from Leeds at 0705 while the 0722 Leeds - Hull train will start from Manchester Piccadilly at 0621. Evening departures from Manchester Airport will be on pattern hourly between 1922 and 2322.
- The slight adjustments to early morning peak TransPennine Express trains from Manchester towards Leeds will give a better spread of trains from Huddersfield. The 0621 Huddersfield - Leeds train will be retimed to 0631, Leeds arrive 0707, as a result. The following TransPennine Express trains will run on Mondays to Fridays:
 - 0534 Manchester Airport - Middlesbrough, Huddersfield depart
 - 0627, Dewsbury depart 0637, Leeds arrive 0653.
 - 0621 Manchester Piccadilly - Hull, Huddersfield depart 0653, Dewsbury depart 0703, Leeds arrive 0718.
 - 0623 Manchester Airport - Middlesbrough, Huddersfield depart 0726, Leeds arrive 0747.

YORK AND SELBY LINES

- On the York & Selby Lines, as a result of the changes to TransPennine Express, the 0530 Blackpool N. - Leeds train will be extended to York (Leeds depart 0740) and the 0554 Manchester Victoria - York train will run to Selby (Leeds depart 0729), replacing the 0723 Leeds - Selby train on Mondays to Fridays. On Saturdays the 0530 Blackpool N. - Leeds train will be extended to York (Leeds depart 0740) in place of 0554 Manchester Victoria - York, which will terminate at Leeds. The 0812 Selby - Leeds and 0851 Leeds - Blackpool N. trains will become a through train on Mondays to Fridays.

HALLAM AND PONTEFRACT LINES

- On the Hallam and Pontefract Lines the 0649 Sheffield - Leeds via Barnsley semi-fast train will run direct to Leeds from Normanton not serving Castleford (Leeds arrive 0750) and a separate 0738 Castleford - Leeds train will run, Leeds arrive 0801, calling at Woodlesford. This will improve capacity in the morning peak on Mondays to Fridays. The 0708 Sheffield - Leeds via Barnsley train will run 4 minutes earlier, Castleford depart 0800, Leeds arrive 0822 as 4 cars while the 0706 Goole - Leeds train will depart 5 minutes later, Castleford

depart 0806, Leeds arrive 0827 as 2 cars, to avoid operating problems with a 4 car formation at the short platforms between Goole and Knottingley.

- On the Pontefract Line Wakefield Kirkgate - Knottingley trains will be retimed one minute later to give a 6 minute cross platform connection out of the semi-fast arrivals from Leeds. This will make the connection and also the connection from Wakefield Westgate more robust. Similarly in the opposite direction arrivals from Knottingley will be one minute earlier, with the Sheffield - Leeds semi fasts departing two minutes later from Wakefield Kirkgate, giving an 8 minute connection from platforms 3 to 1.

HUDDERSFIELD AND CALDERVALE LINES

- Due to work in Morley tunnel on the Huddersfield Line on Sundays from 2 April to 11 June 2006, Leeds - Marsden local trains will be replaced by buses throughout. TransPennine Express trains will be diverted via Methley and Wakefield Kirkgate with extended journey times, with hourly buses between Leeds and Huddersfield serving Dewsbury. These effects will be included in the public timetable.
- On Saturdays from 1 April to 10 June 2006 buses will again replace some late night trains due to long-term engineering work. The 2308 Leeds - Huddersfield via Halifax train between Halifax and Huddersfield, the 2300 Manchester Victoria - Huddersfield train between Greenfield and Huddersfield and the 2313 Leeds - Huddersfield train throughout will be replaced by buses.
- On the Caldervale Line engineering work on Sundays from 8 January to 26 March 2006 will cause York - Blackpool N. and Leeds - Manchester Victoria trains to be diverted via Dewsbury and Brighouse to Halifax (reverse), with separate trains between York/ Leeds and Bradford Interchange and replacement buses between Bradford Interchange and Halifax/ Huddersfield. Alternate Leeds - Manchester Victoria trains will call at Brighouse. These effects will be included in the public timetable.

Appendix 2

| School served by existing service(s) | Suggested schools to be served by linked trips | Number of vehicles | Indicative Start Date |
|--------------------------------------|---|--------------------|-----------------------|
| Royds | Rothwell St Mary RC Rothwell Carlton Victoria Junior Rothwell Haigh Road Robin Hood Methley | 3 | Spring 06 |
| John Smeaton Community High | St Therasas Catholic Primary Schools in Harehills area | 1 | Spring 06 |
| Boston Spa | Collingham Lady E Hastings | 1 | Spring 06 |
| St Mary's Menston | Sacred Heart RC St Josephs RC SS Peter and Paul Horsforth West End Horsforth St Margaret's Horsforth St Mary's | 4 | Autumn 05 |
| Cockburn High | Hugh Gaitskell Sharp Lane Middleton St Mary's | 3 | Spring 06 |
| Priesthorpe | Southroyd St Joseph's Pudsey | 1 | Summer 06 |
| Guiseley | SS Peter and Paul | 1 | Spring 06 |
| Lady E Hastings | Garforth Community College | 1 | Spring 06 |
| Wetherby High | St Oswald's CE | 1 | Spring 06 |
| St Theresa's RC | Mount St Mary's | 1 | Spring 06 |
| West Leeds Inclusive Learning Centre | To be confirmed | 1 | Summer 06 |
| St John Fisher | To be confirmed | 1 | Summer 06 |
| Abbey Grange | Adel Adel St John Baptist Cookridge Holy Name Holy Trinity Ireland Wood Iveson | 1 | Summer 06 |
| To be confirmed | | 1 | Summer 06 |

