

WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

CALDERDALE PASSENGER CONSULTATIVE COMMITTEE

DATE: 8 APRIL 2008

AGENDA ITEM NO: **5.**

SUBJECT: CONSULTATION ITEMS

Report of the Passenger Transport Executive

1. MATTER FOR CONSIDERATION

- 1.1. PCC members views on:
 - a) Metro Messenger Service Development
 - b) Bus Service Operators Grant
 - c) New Concessionary Entitlement

2. INFORMATION

Metro Messenger Service Development

- 2.1. Metro Messenger is Metro's free email update service. Customers can register their contact details and opt into receiving any or all of the following email updates from Metro:
 - Travel News
 - Service Changes
 - Special Offers
 - What's On
 - MetroMovers
- 2.2. There will be a short presentation on the Metro Messenger service and Members' views will be sought on the current service and how it could be further developed.

Bus Service Operators Grant

- 2.3. The Department for Transport is currently consulting on options for change to the current arrangements for bus subsidies, in particular the Bus Service Operators Grant (BSOG).
- 2.4. The DfT consultation document can be viewed at:
<http://www.dft.gov.uk/consultations/open/bussubsidy/condoc.pdf>
- 2.5. Following a short presentation, Members' views will be sought on the BSOG consultation.

New Concessionary Entitlement

- 2.6. The new rules for concessionary travel entitlement are effective from 1 April 2008.
- 2.7. PCC Members will be given a presentation detailing what Metro has done to date to communicate information on the new concessions to passengers.
- 2.8. Members will have the opportunity to make suggestions about any further marketing and communication.

Future Consultation Item

- 2.9. At a recent meeting with PCC Members to discuss the Transport Governance Review, PCC Members raised the issue of cross boundary services within an integrated transport authority area.
- 2.10. This issue will be discussed as a consultation item at a future PCC meeting.

3. RECOMMENDATIONS

- 3.1. That PCC Members provide feedback on the topics set out above.

Director General
West Yorkshire Passenger Transport Executive