

WEST YORKSHIRE PASSENGER TRANSPORT AUTHORITY

LEEDS PASSENGER CONSULTATIVE COMMITTEE

DATE: 7 APRIL 2008

AGENDA ITEM NO: 5

SUBJECT: CONSULTATION ITEMS

Report of the Passenger Transport Executive

1. MATTER FOR CONSIDERATION

1.1. PCC members' views are sought on:

- a) Metro Messenger Service Development
- b) Bus Service Operators Grant
- c) New Concessionary Entitlement

2. INFORMATION

Metro Messenger Service Development

2.1. Metro Messenger is Metro's free email update service. Customers can register their contact details and opt into receiving any or all of the following email updates from Metro:

- Travel News
- Service Changes
- Special Offers
- What's On
- MetroMovers

2.2. There will be a short presentation on the Metro Messenger service, and Members' views will be sought on the current service and how it could be further developed.

Bus Service Operators Grant

2.3. The Department for Transport is currently consulting on options for change to the current arrangements for bus subsidies, in particular the Bus Service Operators Grant (BSOG).

2.4. The DfT consultation document can be viewed at:
<http://www.dft.gov.uk/consultations/open/bussubsidy/condoc.pdf>

2.5. Following a short presentation, members' views will be sought on the BSOG consultation.

New Concessionary Entitlement

- 2.6. The new rules for concessionary travel entitlement are effective from 1 April 2008.
- 2.7. PCC members will be given a presentation detailing what Metro has done to date to communicate information on the new concessions to passengers.
- 2.8. Members will have the opportunity to make suggestions about any further marketing and communication.

Future Consultation Item

- 2.9. At a recent meeting with PCC members to discuss the Transport Governance Review, PCC members raised the issue of cross boundary services within an integrated transport authority area.
- 2.10. This issue will be discussed as a consultation item at a future PCC meeting.

3. RECOMMENDATIONS

- 3.1. That PCC Members provide feedback on the topics set out above.

Director General
West Yorkshire Passenger Transport Executive